

Quality Policy Statement

NES is committed to deliver Continuous Sustainable Improvement. This will underpin our vision:

To establish NES as the supplier of choice for the provision of unique engineering designs, manufactured products and services, recognised for consistently adding value, delivering excellence and delighting clients in the nuclear and defence markets

Striving to continuously improve, we will:

- Carefully consider and plan our current and future business needs.
- Consider, meet and wherever possible surpass the needs of our customers.
- Ensure that we have the **'right people in the right place'** (Suitably Qualified Experienced Personnel) by employing and actively developing their competency and aspirations in line with business needs.
- Establish and use a set of common processes to ensure we **'do the right things the right way'** to deliver our products and services in an efficient and effective manner.
- Regularly monitor our performance and revise our systems and processes to reflect lessons learned and best practice.
- Establish **Continuous Sustainable Improvement Plans** (CSIP) that provide focus and visibility to improve and strive for excellence in all we do.
- Consider lessons learned and embed these into our **Continuous Sustainable Improvement Plans**.
- Look outside the business to our supply chain and other stakeholders to identify innovative and appropriate solutions.
- Identify and establish Key Performance Indicators (KPIs) to **'measure what we value and value what we measure'**, to inform opportunities for improvement and allow us to deliver on our promises and commitments.
- Provide leadership to deliver our Vision and Strategic Aims and to promote **NES Values**:
 - *Put safety at the forefront of everything we do*
 - *Act with integrity and respect for others*
 - *Deliver success through our people*
 - *Promote passion and pride in our achievements*
 - *Strive to continuously improve*
 - *Deliver on our commitments*

Signed:

Date: 18th April 2011



Mike Hawe - Managing Director